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### **ABOUT US**

We are one of the UK's quality assured removal companies that combine specialisation with total commitment to providing a professional and personalised service, which is why thousands of families and individuals have entrusted Central Moves with their home removals, furniture removals and personal effects.

Testament to our success is the number of corporate clients whom continue to choose Central Moves and refer us to their families and friends.

All this stems from our friendly staff and simple belief that the easier we make the move for you, the more successful it will be. This is achieved through our dedication to ensuring the varying needs of our clients are not just met but exceeded. Central Moves are members of:

- Association of Independent Movers (AIM)
- The Furniture & Home Improvement Ombudsman
- Simply Shredding Secure confidential documentation disposal.

We are holders of the BS EN 12522 British domestic removals standard.

These awards are recognised as the highest in our industry throughout the European Community.















# **OUR PROMISE TO YOU**

At Central Moves we take immense pride and satisfaction in delivering a high quality, professional, customer focused removal service.

With over 20 years' experience in the industry we understand our customer's needs, desires and worries and how we can help ease the stress of moving.

"We promise to uphold our professional standards on every move, always providing clear and accurate information to each client allowing us to make moving an enjoyable experience rather than a stressful one"



# **FAMILY SERVICE**

Central Moves have been a family run business since its inception in 1997 with family values at the core of everything we do.

"As a family run business you can expect a reliable, customer friendly, approachable & trustworthy service right from the point of contact"

We only want the best for our customers and Central Moves are happy to provide this time and time again with our vast experience within the removals industry.

We have gained extensive knowledge, skills and understanding of what our customers want, we are committed to providing the highest level of customer care to ensure an exceptional customer journey throughout.



# PACKING SERVICES

Central Moves have been professionally packing clients goods for over two decades, we only use the best materials when packing to ensure our customers have the best service possible.

Providing our team with the best equipment, materials & training our team are fully qualified to pack your belongings safely and securely every single time, whether your moving locally, nationally or internationally you can rely on us to pack and load your furniture with care.

We provide each customer with a packing guide allowing each client the opportunity to self-pack correctly minimising damage and confusion.

Central Moves pack every box with a signature of the employee who has packed the box helping us to monitor quality and accountability.

"Rest assured your goods are packed safely and responsibly every time, our team take great pride in their work delivering your possessions safely"



### **DOMESTIC REMOVALS**

Central Moves specialise in domestic removals for over two decades and a leading company within the removals industry. We understand no two moves are the same that's why we aim to offer a tailor made removal service to your individual needs. We offer a wide range of services to help make moving as easy and stress free as possible these services include but not limited to:

- ✓ Removal of contents and furniture shown at time of survey in accordance with survey specification.
- ✓ Full PPE clothing this includes yellow Hi-Viz, Gloves, Safety Shoes & body suits.
- ✓ Full/Export/Fragile/Part Packing service of all china, glass, similar breakable items, books, kitchen utensils and sundry items.
- ✓ Household Handyman Services.

- ✓ Making a detailed inventory for goods coming into storage for clients referral.
- ✓ Decontamination cleanse of property from germs and bacteria.
- ✓ Dismantling and re-erecting ordinary beds and freestanding wardrobes.
- ✓ Use of Floor protection as standard.
- ✓ Use of Padded Picture & Mirror bags for transportation.
- ✓ Use of Soft Padded Removal Blankets to protect all furniture.
- ✓ Use Of Protective Padded Covers for Mattresses, Sofas, Armchairs and TV's.
- ✓ Supply materials for packing.
- ✓ Supply wardrobe cartons for packing.







# STORAGE SERVICES

Central Moves has some of the finest furniture storage facilities anywhere in the country. All our warehouses use the containerised storage system to minimise handling and keep your goods clean, dry and secure.

We treat your belongings as if they are our own that's why we promise all of our clients who store their possessions with us to handle everything with the highest care and attention to ensure the highest level of customer satisfaction.

Your goods are safe in our hands – Storing with Central Moves couldn't be easier, we only handle your goods twice and this is when we unload into our warehouse and re-deliver to your front door outside your property.

"Our flexible storage solutions offer great alternatives for temporary or permanent storage from as little as £2 per day"



# **EUROPEAN SERVICES**

Central Moves offer a range of services for your relocation needs when moving to Europe.

We understand that if your moving for personal or business reasons there is so much to think about and usually very little time to get everything done. That's why we aim to do the thinking for you and to also generate new ideas to help ensure a smooth move and that nothing has been forgotten.

Our services range between Export packing, providing a detailed inventory of goods, dismantling & re-erecting furniture, arranging parking and many more just ask our friendly team for more information. We can offer dedicated loads from our modern fleet of vehicles providing a fantastic door to door service, alternatively offer a part-load service with our huge network of trusted agents to help minimise cost if your moving on a budget.

Get A Quote
Call: 0208 892 8931



# OFFICE MOVING

Moving your business can be stressful at the best of times and it can be made even worse if your selected removal company doesn't do their job to the standard you deserve.

Here at Central Moves we have a flexible and organised approach to help get you up and running as quick as possible, fitting your requirements and time restraints.

We can provide crates for packing in advance of the move along with a professional packing service with only the best materials for your business.

Weekend moves are available to help minimise disruption, technicians on hand to help dismantle and move specialised or ad hoc furniture and a highly skilled and experienced team that work to a floor plan.



# SHREDDING SERVICE

Central Moves offer a confidential & secure shredding service to dispose and destroy a range of documentation and data such as employee information, bank statements, voided cheques and other financial statements for a variety of businesses and members of the general public.

We provide an eco-friendly option to dispose of your documents while also maintaining GDPR compliance through-out. A certificate of destruction is produced once the documents or data have been destroyed for your total peace of mind.

As a branch of 'Simply Shredding' we also donate to the Woodlands Trust, a trust which plants two native oak trees every year as part of our 'circle of life' programme.



# **COMMUNITY VALUE**

Our business directly affects the local community and all staff are encouraged to interact and contribute to the wide variety of social and economic classes.

Our employees actively participate in Local sports teams, community centres and schools in their spare time.

The relationships built by our commitment to our community are longstanding and goes beyond simple donations of food, furniture or other household items.

Central Moves regularly provides our services to local charities such as Little Village HQ offering our time to distribute vital donations to families in poverty.



## **HOW WE DISPOSE**

# **OF WASTE**

Central Moves regularly visits recycling plants to remove our clients waste instead of disposing household items at local landfills.

We believe in contributing to positive social, economic and environmental benefits by avoiding landfills as much as possible.

We work towards a circular economy to help minimise waste and to re-use and recycle all of our own materials.

"Central Moves packed my furniture, dismantled and assembled my beds and when I decided I no longer wanted my wardrobe they disposed of it for me, 100% recommend!"





#### **HEAD OFFICE: CENTRAL MOVES LTD**

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